



HP DeskJet 710C Series Printer

**Setup
Guide**

*You must install
your printer
software for your
printer to work.*

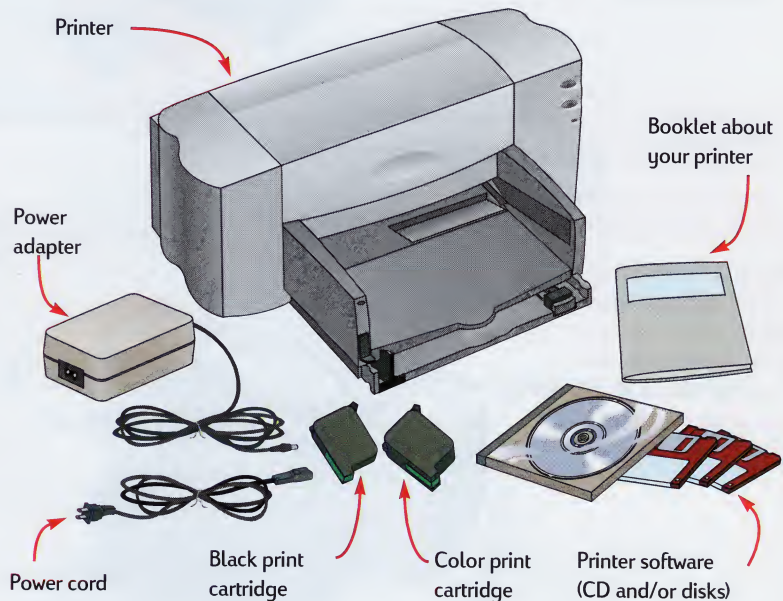




Congratulations on the purchase of your HP DeskJet printer!

Here's what comes in the box. If anything's missing, talk to your HP dealer or call Customer Support (see "Customer Support" in Chapter 4 of the user's guide for the telephone number).

You'll need to buy a printer cable that supports bidirectional communication (IEEE-1284-compliant), such as HP C2950A.



Microsoft Windows or Windows NT 4.0 is required to use this printer. Please refer to the minimum system requirements listed in Chapter 5 of the user's guide.

If your computer does not have a CD-ROM drive and disks were not included with your printer, see page 45 of the user's guide for information on getting printer software.

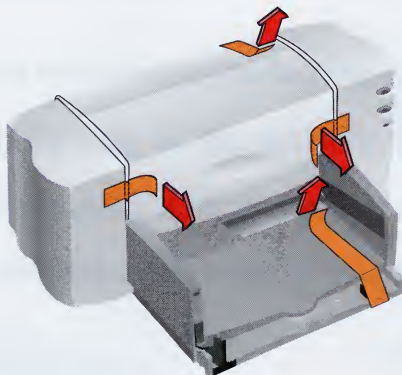
STEP

1

Unpack Your Printer



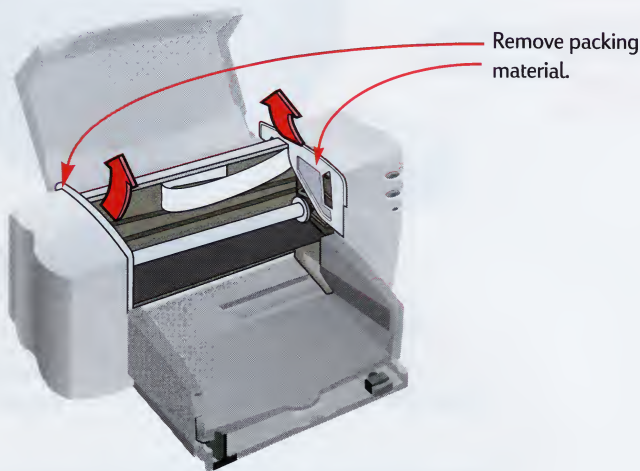
- 1 Remove the packing tape from the outside of the printer.



Now would be a good time to take a second and make note of the serial number on the bottom of your printer.

Write the serial number in the blank provided inside the front cover of your user's guide. This way you can easily access the serial number when you need it.

- 2 Open the top cover and remove the plastic packing material from the inside of the printer.



- 3 Close the top cover.

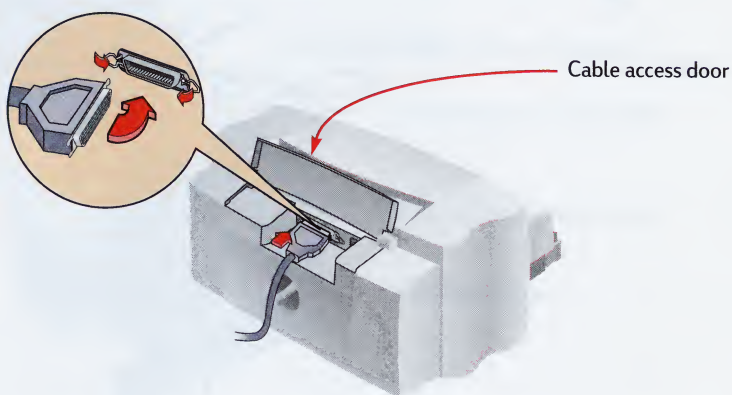
STEP

2



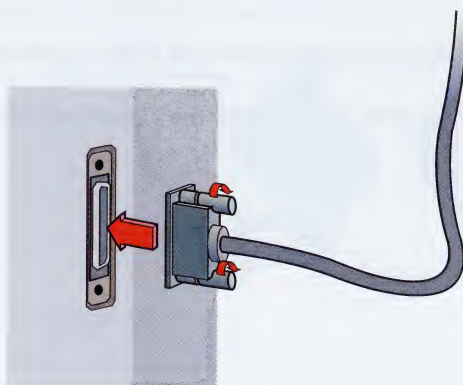
Connect Your Printer to Your Computer

- 1 Make sure the computer is turned off.
- 2 Lift the cable access door on the back of the printer.
- 3 Plug the end of the cable with the notches into the printer. Snap both clips into the notches.



You'll need to buy a printer cable that supports bidirectional communication (IEEE-1284-compliant), such as HP C2950A.

- 4 Plug the other end of the cable into the computer, and tighten the screws.



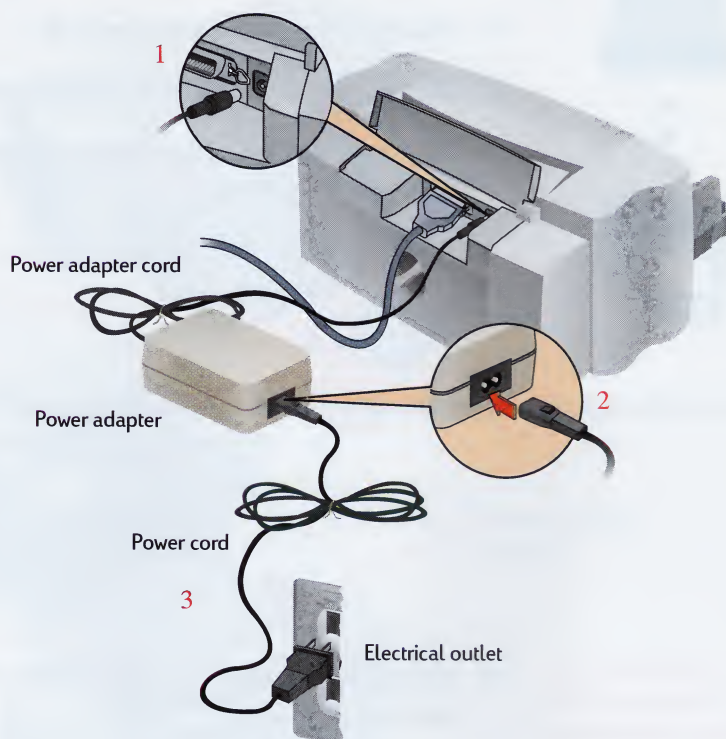
STEP

3

Plug in Your Printer



- 1 Lift the cable access door and plug the power adapter cord firmly into the connector.




- 2 Plug the appropriate end of the power cord into the power adapter.
- 3 Plug the other end of the power cord into an electrical outlet.



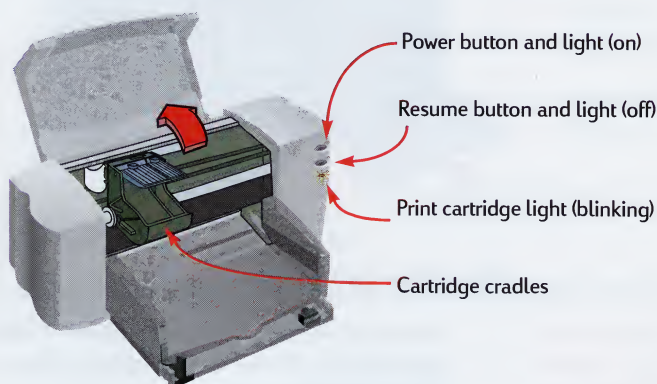
Insert the Print Cartridges

- 1** Press the Power  button to turn on your printer.


The power light comes on and the print cartridge light  blinks.

- 2** Open the top cover.

The cartridge cradles move to the center of the printer.



When buying print cartridges check the part numbers carefully to make sure you buy the right ones.

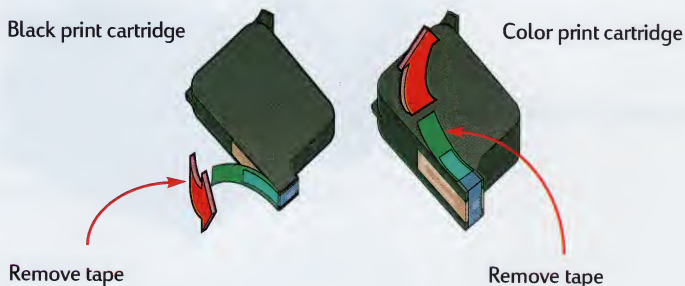
 Black
HP 51645G

 Large Black
HP 51645A

 Tri-Color
HP C1823A

- 3** Carefully remove the protective vinyl tape from the color and black print cartridges.

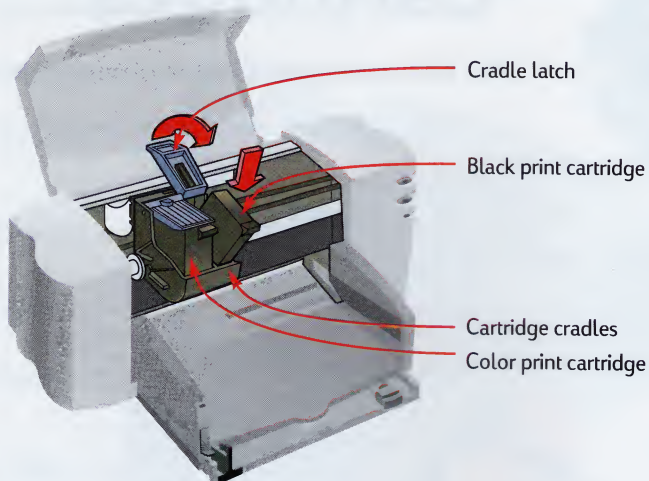
Be sure not to touch the ink nozzles or the electrical contacts.




These print cartridges
➤ have been specifically
designed to work with
your printer.


- 4** For each print cartridge, lift the green cradle latch. With the electrical contacts toward the rear of the printer, push the cartridge firmly down into the cradle. Close the latch.

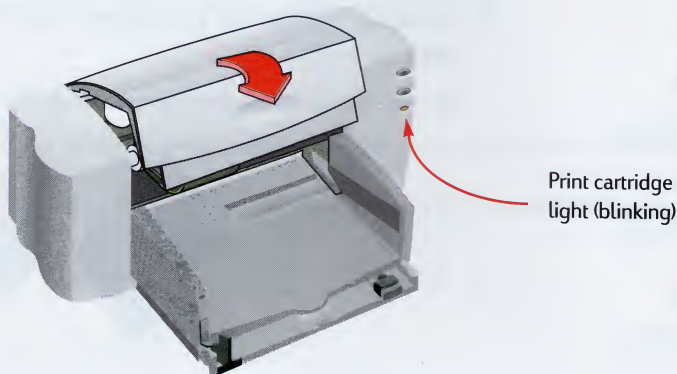
You will hear a click, and the cartridges will sit firmly in the cradles. You must insert both cartridges for the printer to operate.



- 5** Close the top cover.

If the print cartridge light  continues to blink, take out both cartridges and reinsert them.

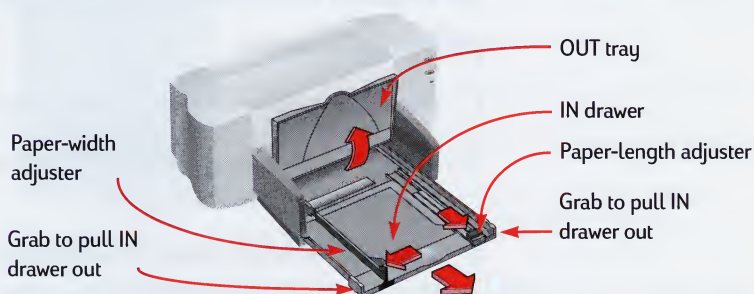
The print cartridge light  continues to blink for a few seconds and then goes off. (You'll hear the cartridges return to their home position on the right side of the printer.)





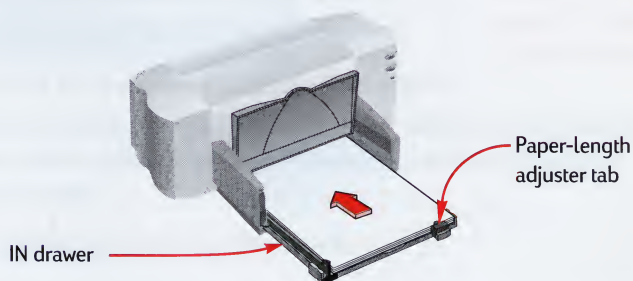
Load Paper in Your Printer

- 1 Grab the sides of the IN drawer and pull the drawer out. Slide the paper adjusters out as far as possible. (You can flip up the OUT tray to see better.)



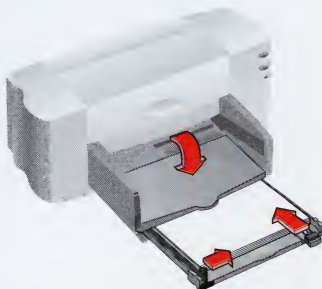
- 2 Load the paper in the IN drawer.

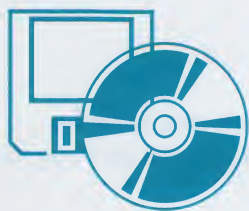
You can insert as much paper as fits comfortably under the tab on the paper-length adjuster.



- 3 Move both paper adjusters in until they fit snugly against the paper's edges and slide the IN drawer all the way back in.

Flip the OUT tray back down if it's up.





Install the Printer Software

To ensure successful installation of the printer software:

- 1 Make sure your computer is fully set up and operational.
- 2 Check that the printer is properly set up and ready to print using the instructions in this setup guide.
- 3 Make sure that the printer is connected directly to the computer (remove any switch boxes or other devices using the same port) and check that all cable connections are firm.
- 4 Make sure the computer and the printer are turned on.
- 5 Close any virus protection programs or other software programs that are running on your computer (see page 14 for instructions).

If your computer does not have a CD-ROM drive and disks were not included with your printer see page 45 of the user's guide for information on getting printer software.

Follow the installation instructions for the operating system on your computer.



Installing from the CD: Windows 95, Windows 98, and Windows NT 4.0

If the “New Hardware Found” dialog box appears at any time during the installation, click in the upper-right corner of the box, or click Cancel.

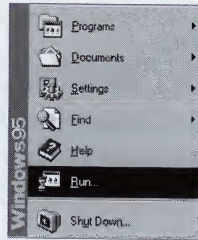
Depending upon the operating system on your computer, your boxes might differ from the Windows 95 boxes shown throughout this document and the user’s guide.

6 Insert the CD into your CD-ROM drive.

After a few seconds, the HP DeskJet opening screen appears.

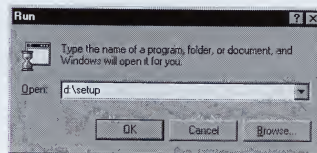
7 If the opening screen does not appear, do the following:

- a. Click *Start* on the taskbar, and then click *Run*.



- b. Type `d:\setup` and click *OK*.

If your CD-ROM drive is assigned a letter other than “d”, type that letter instead or browse to locate the CD-ROM drive.



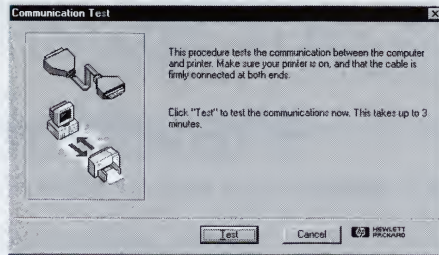
8 When the opening screen appears, click *Install the HP DeskJet 710C Series Software on your PC* and follow the instructions on the screen.

If something goes wrong, see page 13.

9 When the installer instructs you to restart Windows, the installation is almost complete. Remove the CD from your CD-ROM drive and restart Windows.

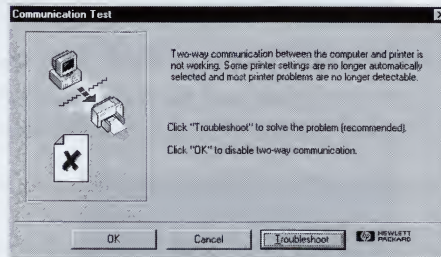
Windows NT 4.0 users:
You need to set the HP DeskJet Printer as the default printer. See page 14 for instructions.

10 If a Communication Test dialog box appears, click *Test*.



11 Do one of the following:

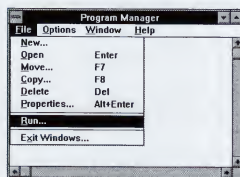
- If the test is successful, skip the rest of this section and go to page 15.
- If the test is not successful, click *Troubleshoot* and try to correct this problem. If you cannot correct this problem, click *OK*. For more information about printer communications, see page 14.



Installing from the CD: Windows 3.1x

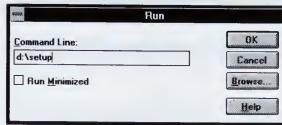
6 Insert the CD into your CD-ROM drive.

7 In the Program Manager, click *File* and then click *Run*.



8 Type `d:\setup` and click *OK*.

If your CD-ROM drive is assigned to a letter other than “d”, type that letter instead or browse to locate the CD-ROM drive.

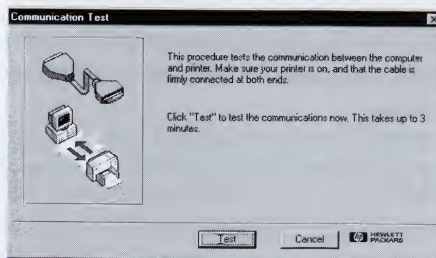


9 When the opening screen appears, click *Install the HP DeskJet 710C Series Software on your PC* and follow the instructions on the screen.

If something goes wrong, see page 13.

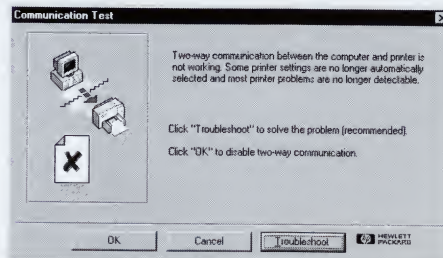
10 When the installer instructs you to restart Windows, the installation is almost complete. Remove the CD from your CD-ROM drive and restart Windows.

11 If a Communication Test dialog box appears, click *Test*.



12 Do one of the following:

- If the test is successful, skip the rest of this section and go to page 15.
- If the test is not successful, click *Troubleshoot* and try to correct this problem. If you cannot correct this problem, click *OK*. For more information about printer communications, see page 14.





Installing from Disks: Windows 95, Windows 98, or Windows 3.1x

- 6** Insert Disk 1 into the disk drive.
- 7** Windows 95 and Windows 98 users: click *Start* on the taskbar and then click *Run*.

Windows 3.1x users: in the Program Manager, click *File*, and then click *Run*.
- 8** Type `a:\setup` and click *OK*.

If your disk drive is assigned to a letter other than “a”, type that letter instead or browse to locate the disk drive.
- 9** When the opening screen appears, click *Install the HP DeskJet 710C Series Software on your PC* and follow the instructions on the screen.

If something goes wrong, see page 13.
- 10** When the installer instructs you to restart Windows, the installation is almost complete. Remove the disk from your disk drive and restart Windows.
- 11** If a Communication Test dialog box appears, click *Test*.
- 12** Do one of the following:
 - If the test is successful, skip the rest of this section and go to page 15.
 - If the test is not successful, click *Troubleshoot* and try to correct this problem. If you cannot correct this problem, click *OK*. For more information about printer communications, see page 14.

If you have problems installing

- 1 Make sure your printer is on and all connections are firm. Ensure that no other peripherals (such as a scanner, switch box, tape backup, etc.) are connected to the printer cable. Make sure your cable is IEEE-1284-compliant.
- 2 Exit your software program and turn off the computer and the printer. Turn on the printer and then turn on the computer.
- 3 Close any virus protection programs that are running on your computer. Right-click the virus protection program icon in the taskbar status area, and then click *Disable*.
- 4 Uninstall the printer software using the instructions on page 55 of the user's guide.
- 5 Try the installation process again.
- 6 If you get a message that two-way communication is not working, click *OK* and continue with the rest of the installation. For more information on the communication test, see page 14.

If you're still having problems with the installation

Try the installation process again. If you still have problems, call an authorized HP dealer or call your HP Customer Care service technician. For the phone number nearest you, see page 45 in the user's guide.

If you are installing printer software, close all software programs except the HP DeskJet installer.

Additional information about installing your printer software

Closing software programs

In Windows 3.1x:

When all software programs are closed, only Program Manager appears.

- 1 While holding down ALT, press TAB to locate an open software program.
- 2 When you locate an open software program, release both keys.
- 3 Click *File*, and then click *Exit*.
- 4 Repeat steps 1 through 3 for each open software program.

In Windows 95, Windows 98, and Windows NT 4.0:

- 1 Right-click the software program on the taskbar and click *Close*.
- 2 Repeat step 1 for each open software program.

Setting your printer as the default

To set your printer as the default in Windows NT 4.0:

- 1 Click *Start* on the taskbar, click *Settings*, and then click *Printers*.
- 2 Right-click the *HP DeskJet 710C Series Printer* icon and choose *Set As Default*.

Communications test and two-way communications

The printer software tests the communication between your computer and your printer and tells you if you have two-way communication. Two-way communication allows your printer and computer to communicate and gives you access to all the features of your HP DeskJet printer. The cable between your printer and computer must be bidirectional to allow two-way communication—the HP IEEE-1284-compliant Parallel Interface Cable (C2950A) is best. If you do not have two-way communication, your printer cannot send messages to the computer. However, you can still print.



Align the Print Cartridges

You're ready for the final step in setting up your printer: aligning the cartridges to make sure you get the best print quality. Be sure to align the cartridges whenever you install a new cartridge.

- 1 Be sure there's paper in the printer's IN drawer and that the drawer and the paper adjusters are pushed in.
- 2 Double-click the HP Toolbox icon on the computer screen:

Windows 95, Windows 98, or NT 4.0



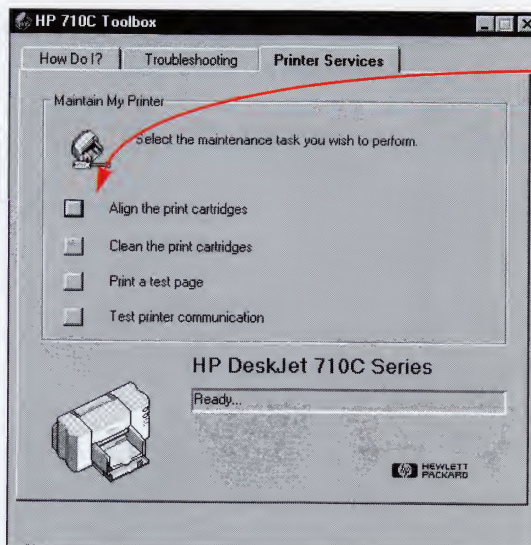
HP DeskJet
710C Series
Toolbox

Windows 3.1x



HP DeskJet
710C Series
Toolbox

- 3 Click the *Printer Services* tab, then click *Align the print cartridges*. Follow the instructions on the computer screen.



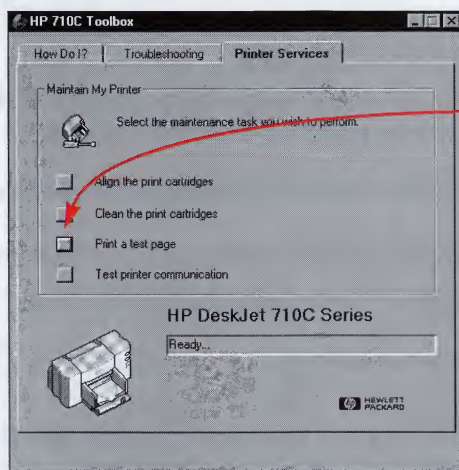
Click here to align the print cartridges.



Print a Page

You're done setting up your printer! While you still have the HP Toolbox open, you can try printing a page, just to see what your printer can do.

- 1 On the **Printer Services** tab of the HP Toolbox, click *Print a test page*.



Click here to
print a test page.

- 2 Check out the results!

You're ready to print your own work. For instructions, tips, and some fun suggestions, see the user's guide.





Printed on Recycled paper.

English
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